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| LOCAL COMMISSIONERS MEMORANDUM |  
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DSS-4037EL (Rev. 9/89)

Transmittal No: 92 LCM-57

Date: April 6, 1992

Division: Information  
Technology  
Management

TO: Local District Commissioners

SUBJECT: Client Benefit Identification Card (CBIC)  
Contact Points

ATTACHMENTS: CBIC Contact Form (Available on-line)

The purpose of this memorandum is to notify you of a change in responsibility within the Department for the Client Benefit Identification Card (CBIC).

Effective April 1, 1992 the responsibility for management of the EMEVS contract, as it relates to the CBIC production operations and use, will shift to the Division of Information Technology Management. With the emergence of the Electronic Benefit Issuance and Control System (EBICS), the CBIC has become the universal single card for all upstate programs. In addition, discussions are underway to determine the feasibility of combining the CBIC and the Electronic Payment File Transfer (EPFT) cards currently used in NYC. Therefore, it was determined that since we are consolidating support for all programs onto one card, it was appropriate at this time to shift the responsibility to a central support Division within the Department.

Effective April 1, 1992 the following contact points should be used for resolving problems related to the CBIC:

Deluxe Data Systems - Linda Weber 1-800-634-7435, extension 7853.

Questions related to:

- Ordering of CBIC related supplies
- Card production Equipment problems
- Production of replacement or permanent cards

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ITM Hotline - 1-800-342-3010

Questions related to:

Use of CBIC for AFSI/EBICS transactions

General questions related to CBIC or for escalation of unresolved problems

Medical Assistance Division - Joan Johnson 518-473-8856

Questions related to:

Use of CBIC for EMEVS

MA policy related to card use

Income Maintenance Division - Dale Van Buren 1-800-342-3715 ext 6-6363

Questions related to:

Use of card for check cashing purposes

IM policy related to card use

At this time we are also asking that you provide for a CBIC contact person within your district. This may be the same contact as your EMEVS coordinator or you may wish to designate another individual. Please make the designation on the attached CBIC Contact form and return it to User ID: G10010 or the address on the form by 04/15/92.

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John J. DiPalermo  
Deputy Commissioner  
Information Technology Management

Attachment

CBIC Contact Form

District Name: \_\_\_\_\_

Primary

Contact \_\_\_\_\_

Name

Title

Phone#

Alternate

Contact \_\_\_\_\_

Name

Title

Phone#

Return to:

Saul Berkowitz

USER ID: G10010

or

EBICS Project Office

NYSDSS

67 N. Pearl Street

Albany, New York 12207

PLEASE RESPOND BY APRIL 15, 1992